



CANCELATION AND MODIFICATION POLICY FOR LINEN/COVER ORDERS:

- No cancellations or quantity reductions will be accepted after the THREE WEEK mark (15 BUSINESS DAYS) before the scheduled delivery date of the event. Additions, however, can be made at any time.
- Napkins need to be ordered in sets of 10, sashes and chair covers in sets of 5.
- Once rental items leave our facility, they cannot be offered to other customers. Therefore, we are unable to provide refunds or credits for unused items. We appreciate your understanding and cooperation.
- Order concerns must be reported within 24 hours of the event date. Sending photos to info@everythingrentalcenter.com helps expedite the process and assists our quality control team to improve our processes. We have a manager on-call 24/7. If you're experiencing any concerns, just call 337-945-7721 and listen for the prompt to leave a voicemail.
- If weather is a concern that may cause a shipping delay, orders may be shipped out earlier than normal to ensure arrival in time for your event. Tracking information is available to the rental store to follow arrival updates.